

# Developing and Managing Volunteers, G-244 Delivered by Ohio EMA, Field Operations Section January 25 – 26, 2011

## **Course Description:**

This two-day course provides the students with training in identifying volunteer resources and recruiting, training, supervising, evaluating, and motivating volunteers. The course also focuses on coordinating with voluntary agencies (VOLAGs), Voluntary Organizations Active in Disaster (VOAD), community-based organizations (CBOs), such as church groups or food banks; professional groups, such as physicians and mental health counselors; and business and industry. It also addresses special issues, such as how to plan for and deal with spontaneous volunteers; how to help volunteers manage stress; and legal issues, such as workers' compensation, insurance, safety and risk management, and liability.

**Course Dates:** January 25 – 26, 2011

**Application deadline:** January 11, 2011

**Time of Course:** 7:45 - 8:00 a.m. registration.  
Course time: 8:00 - 5:00

**Location:** Ohio Emergency Management Agency  
2855 West Dublin Granville Road  
Columbus, OH 43235

**Prerequisites:** None

## **Enrollment:**

Students are encouraged to enroll via the Ohio EMA Training website: <http://ema.ohio.gov/Training.aspx>. Students experiencing difficulties registering should call Ohio EMA Training at (614)799-3824/3680 for assistance with registration.

Lodging is provided at no charge for students living outside Franklin County and traveling 45 miles or more to the training site from their home or office, whichever is closer. The student is responsible for requesting lodging when enrolling. **Meals and per diem will not be provided by the State of Ohio.**

You can check your enrollment/approval status via the Ohio EMA Training website.

Please refer to the FY 2010/2011 Ohio EMA Training Catalog or website for additional information.

## **State Point of Contact:**

Lisa Jones  
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State Training Officer  
(614)799-3824  
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