



Lutheran
Social
Services
of
Central
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MEDIA RELEASE

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Higgins Earns ‘Spirit of Excellence’

Worthington, Ohio – The August 2011 Spirit of Excellence winner is Ursula Higgins, certified engagement specialist for Faith Mission. Higgins received the award for maintaining a consistently high level of performance and a positive attitude on the job. Lutheran Social Services (LSS) presents this award monthly to staff members.

Higgins has been with Faith Mission for 3 years and is responsible for performing triage, intakes and referrals for shelter residents as well as acting as a mentor and team lead for the engagement specialist staff.

“Ursula is the embodiment of this award because of her patience, understanding and personality,” said Henry Bryant, shelter manager for Faith Mission. “She truly believes in what we do at Faith Mission, and she is constantly keeping the clients and employees smiling.”

Employees may be nominated for the Spirit of Excellence Award by supervisors, coworkers, residents, clients or family members. The award winner is selected at a quarterly LSS Leadership Team meeting.

Lutheran Social Services of Central Ohio serves thousands of people each day in central, southern and northern Ohio by focusing on the core societal issues of hunger, housing, healing and hope. LSS provides food pantries, homeless shelters, senior living, affordable housing communities and other programs and services that uplift families and strengthen communities. LSS is affiliated with the Evangelical Lutheran Church in America, recognized by the Lutheran Church – Missouri Synod and a charter member of Lutheran Services in America.